TEAM PROJECT REPORT

BANK INFORMATION SYSTEM (BIS)

INFSCI 2511
INFORMATION SYSTEM ANALYSIS &
DESIGN AND EVALUATION

SPRING 2005

Group Members:

Mr. Derek Pawlikowsky

Miss Jaruwan Laptrakool

Mr. Kittipong Techapanichgul

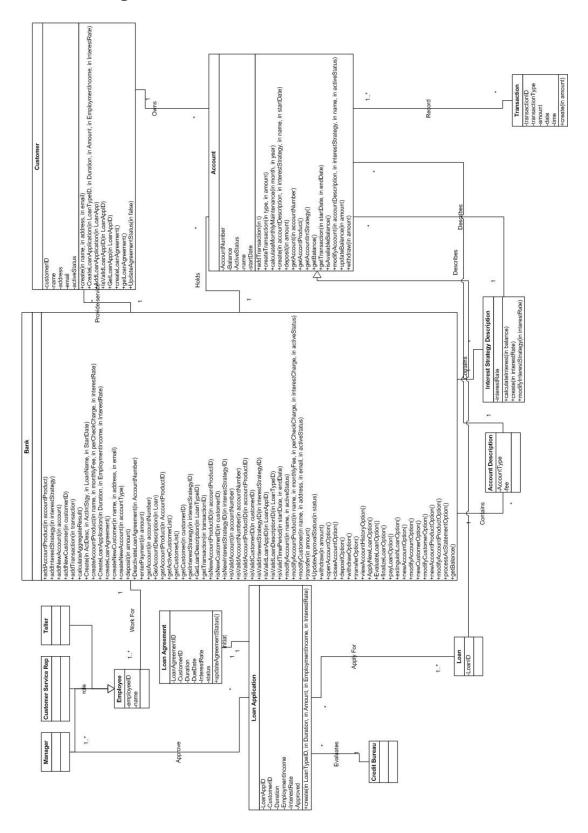
Mr. Warat Chesdavanijkul

CLASS DIAGRAM	4
USE CASE 1: OPEN ACCOUNT	5
FULL USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	6
USE CASE 2: CLOSE ACCOUNT	9
FULL USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWSSYSTEM SEQUENCE DIAGRAMOPERATION CONTRACTSEQUENCE DIAGRAM FOR BASE SCENARIO	10 11
USE CASE 3: DEPOSIT FUND	13
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	14
USE CASE 4: WITHDRAW FUND	17
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
USE CASE 5: TRANSFER FUND	21
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
USE CASE 6: VIEW ACCOUNT HISTORY	25
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
USE CASE 7: APPLY FOR LOAN	29
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	30
USE CASE 8: EVALUATE LOAN	33
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS. SYSTEM SEQUENCE DIAGRAM. OPERATION CONTRACT. SEQUENCE DIAGRAM FOR BASE SCENARIO.	
USE CASE 9: FINALIZE LOAN	37
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	

USE CASE 10: PAY LOAN INSTALLMENT	41
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	42
OPERATION CONTRACT	
SEQUENCE DIAGRAM FOR BASE SCENARIO	
USE CASE 11: EXTINGUISH LOAN	
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
OPERATION CONTRACT	
SEQUENCE DIAGRAM FOR BASE SCENARIO	
USE CASE 12: MANAGE CUSTOMER (CREATE, MODIFY, DEACTIVATE A CUSTOMER) – CUSTOMER, TELLER AND SERVICE REP	49
CREATE NEW CUSTOMER	49
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	49
System Sequence Diagram	
OPERATION CONTRACT	
MODIFY CUSTOMER INFORMATION	
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
SYSTEM SEQUENCE DIAGRAM	
OPERATION CONTRACT	
SEQUENCE DIAGRAM FOR BASE SCENARIO	
DEACTIVATE CUSTOMER	50
USE CASE 13: MANAGE ACCOUNT INFORMATION MANAGE ACCOUNT INFORMATION (CI MODIFY DEACTIVATE ACCOUNT INFO) – CUSTOMER, TELLER, SERVICE REP	
CREATE NEW ACCOUNT	5
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
SYSTEM SEQUENCE DIAGRAMOPERATION CONTRACT	
SEQUENCE DIAGRAM FOR BASE SCENARIO	
MODIFY ACCOUNT INFORMATION	
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
SYSTEM SEQUENCE DIAGRAM	62
OPERATION CONTRACT	
·	
DEACTIVATE ACCOUNT	
USE CASE 14: VIEW ACCOUNT PORTFOLIO	
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
OPERATION CONTRACT	
SEQUENCE DIAGRAM FOR BASE SCENARIO	
USE CASE 15: PROCESS ACCOUNT STATEMENT	69
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
SYSTEM SEQUENCE DIAGRAM	
OPERATION CONTRACT	

USE CASE 16: MANAGE ACCOUNT PRODUCT (MANAGE NEW OR EXISTIN E.G., SENIOR CITIZENS CHECKING ACCOUNT. SAMPLE CHARACTERISTINCLUDE A NAME, MONTHLY FEE, PER CHECK CHARGE, PERIODIC INT	ICS OF A PRODUCT
CREATE NEW ACCOUNT PRODUCT	73
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	73
SYSTEM SEQUENCE DIAGRAM	74
OPERATION CONTRACT	
SEQUENCE DIAGRAM FOR BASE SCENARIO	76
MODIFY ACCOUNT PRODUCT	77
USE CASE DESCRIPTION WITH MAJOR ALTERNATIVE FLOWS	
SYSTEM SEQUENCE DIAGRAM	
OPERATION CONTRACT	
SEQUENCE DIAGRAM FOR BASE SCENARIO	80
DEACTIVATE ACCOUNT PRODUCT	80

Class Diagram



Use Case 1: Open Account

Full Use Case Description with Major Alternative Flows

Pre Conditions:

None

Post Conditions:

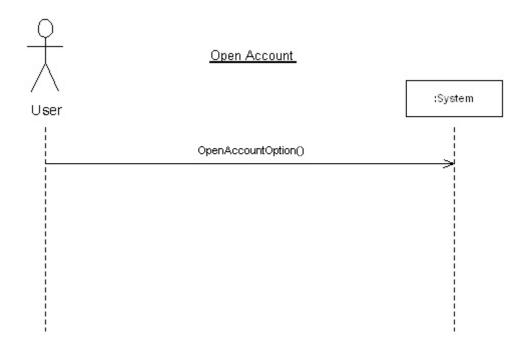
- Account is created.

Basic Flow

- 1. User selects open account option.
- →OpenAccountOption()
- 2. Go to **Create New Customer** use case.
- 3. Go to **Create New Account** use case.
- 4. Go to **Deposit Funds** use case
- 5. System presents options.

Alternative Flow

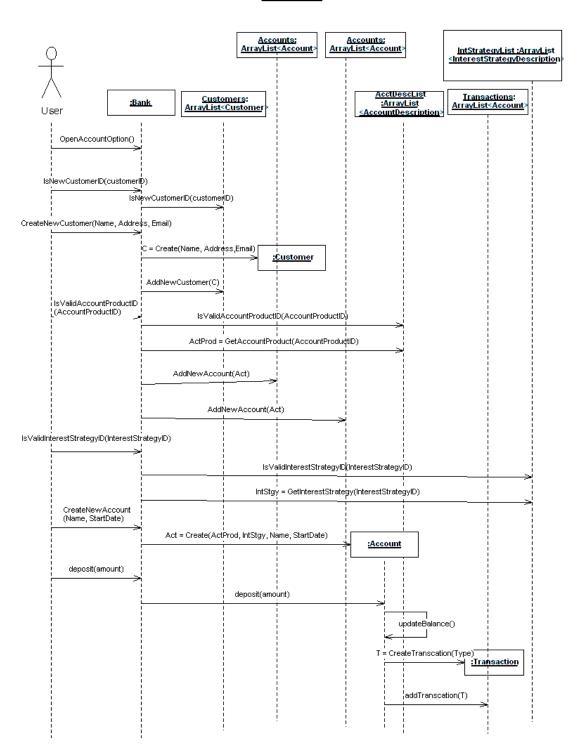
None



Contract C01: OpenAccount

Operation Name	Instances Created	Associations Formed	Attributes Modified
OpenAccountOption()	-	-	-

Open Account



Use Case 2: Close Account

Full Use Case Description with Major Alternative Flows

Pre condition

- User is authenticated

Post condition

Account is deactivated

Basic Flow

- 1. User selects close account option.
- 2. System requests customer identification
- 3. User enters customer identification
- 4. System verifies customer identification.
- 5. Go to Withdraw Funds use case.
- 6. Go to **Deactivate Account** use case.
- 7. System presents options.

Alternative Flow

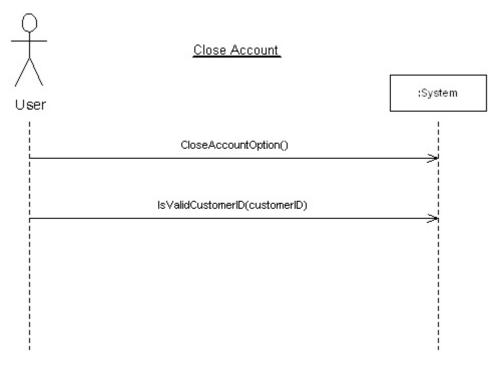
3a. User enters wrong customer identification.

System presents error message.

Return to step 2.

→CloseAccountOption()

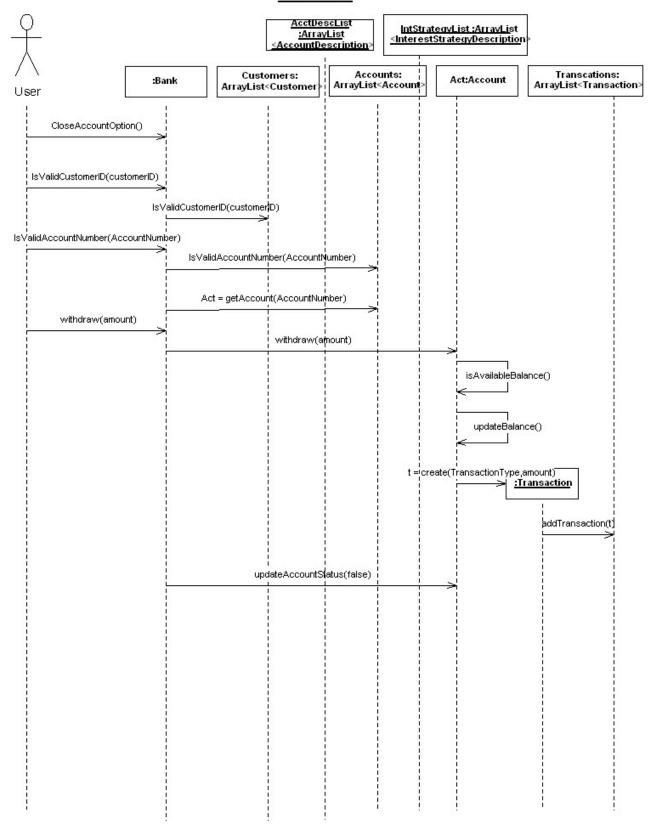
→IsValidCustomer(customerID)



Contract C02: CloseAccount

Operation Name	Instances Created	Associations Formed	Attributes Modified
CloseAccountOption()	-	-	-
IsValidCustomerID(customerID)	-	_	-

Close Account



Use Case 3: Deposit fund

Use Case Description with Major Alternative flows

Pre Conditions:

User is authenticated.

Post Conditions:

- Balance is updated.

Basic Flow

1. User selects deposit fund option. →depositOption()

2. System requests account number.

3. User enters account number. →isValidAccountNumber(AccountNumber)

4. System verified account number.

5. System requests deposit amount.

6. User enters deposit amount. →deposit(amount)

7. System updates account balance.

8. System generates receipt.

9. System presents user option.

Alternative Flow

a. The use case is requested from open account use case (account number is supplied.)

- 1. System starts step 5. to 8.
- 2. Resume open account use case.

b. The use case is requested from transfer fund use case (account number is supplied.)

- 1. System starts step 7.
- 2. Resume transfer fund use case.

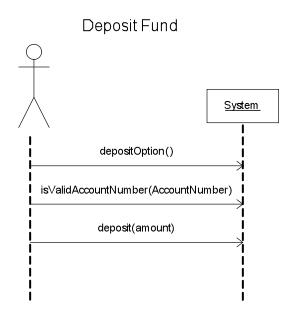
c. The use case is requested from pay loan installment process (account number is supplied.)

- 1. System start step 7.
- 2. Resume pay loan installment use case.
- 4a. Account information is invalid¹.
 - 1. System presents error message.
 - 2. Resume step 2.

Lead Responsibility by Jaruwan Laptrakool

Substantive assistance by Warat Chesdavanijkul, Derek Pawlikowsky and Kittipong Techapanichgul

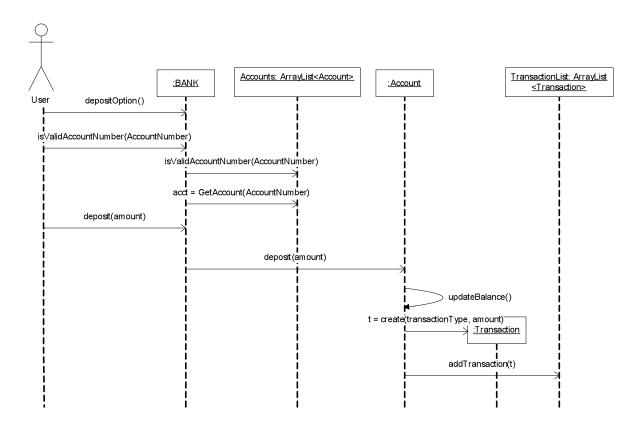
Invalid means the account is not found in the system or it is not in active status



Contract C03: Deposit Fund

Operation Name	Instances Created	Associations Formed	Attributes Modified
depositOption()	=	-	-
isValidAccountNumber(AccountNumber)	-	-	-
deposit(amount)	- Transaction	Associates Transaction with	- Transaction.Amount = amount
		Account	- Acct.Balance = Acct.Balance +
			amount

3. Deposit Fund



Use Case 4: Withdraw fund

Use Case Description with Major Alternative flows

Pre Conditions:

- User is authenticated.

Post Conditions:

- Balance is updated.

Basic Flow

- 1. User selects withdraw fund option. →withdrawOption()
- 2. System request account number.
- 3. User enters account number. →isValidAccountNumber(AccountNumber)
- 4. System verifies account number.
- 5. System requests withdraw amount.
- 6. User enters withdraw amount. → withdraw(amount)
- 7. System verifies available balance.
- 8. System updates account balance.
- 9. System generates receipt.
- 10. System presents user option.

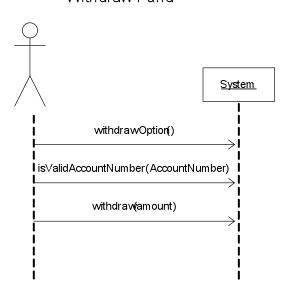
Alternative Flow

- a. The use case is requested from close account use case (account number is supplied.)
 - 1. System starts step 2. to 9.
 - 2. Resume close account process.
- b. The use case is requested from transfer fund use case (account number is supplied.)
 - 1. System starts step 8.
 - 2. Resume transfer fund process.
- 4a. Account information is invalid.
 - 1. System presents error message.
 - 2. Resume step 2.
- 7a. Available balance is lower than withdraw amount.
 - 1. System presents error message.
 - 2. Resume step 5.
- 7b. balance is equal to zero.

System presents error message.

Resume close account process.

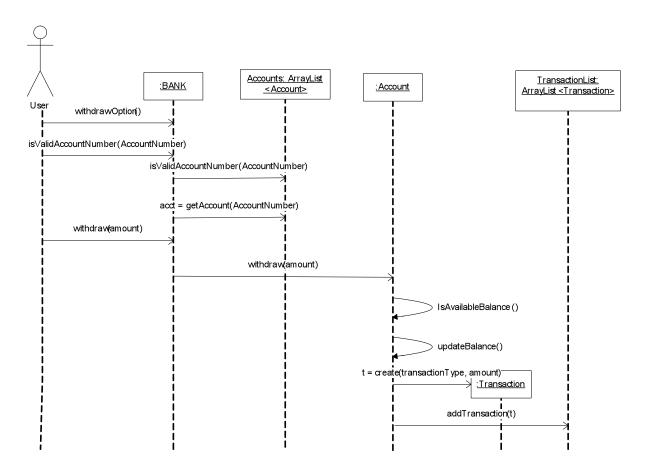
Withdraw Fund



Contract C04: Withdraw Fund

Operation Name	Instances Created	Associations Formed	Attributes Modified
withdrawOption()	=	-	-
isValidAccountNumber(AccountNumber)	-	-	-
withdraw(amount)	- Transaction	Associates Transaction with	- Transaction.Amount = amount
		Account	- Acct.Balance = Acct.Balance -
			amount

4. Withdraw Fund



Use Case 5: Transfer fund

Use Case Description with Major Alternative flows

Pre Conditions:

- User is authenticated.

Post Conditions:

- Balance is updated.
- Fund is successfully transferred

Basic Flow

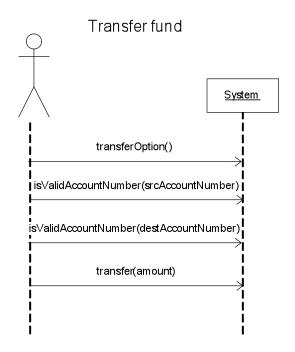
- 1. User selects transfer fund option. →transferOption()
- 2. System requests source account number.
- 3. User enters source account number. →isValidAccountNumber(srcAccountNumber)
- 4. System verifies source account.
- 5. System requests destination account number.
- 6. User enters destination account number. →isValidAccountNumber(destAccountNumber)
- 7. System verifies destination account.
- 8. System requests amount to transfer.
- 9. User enters amount. →transfer(amount)
- 10. System verifies available balance in source account.
- 11. System updates account balances.
- 12. System generates receipt.
- 13. System presents user option.

Alternative Flow

- 4a. Source account is invalid.
 - 1. System presents error message.
 - 2. Resume step 2.
- 7a. Destination account is invalid.
 - 1. System presents error message.
 - 2. Resume step 5.
- 10a. Source account's balance is not sufficient to transfer.
 - 1. System presents error message.
 - 2. Resume step 8.
- 10b. Amount exceeds the transferred limit.
 - 1. System presents error message.
 - 2. Resume step 8.

Lead Responsibility by Jaruwan Laptrakool

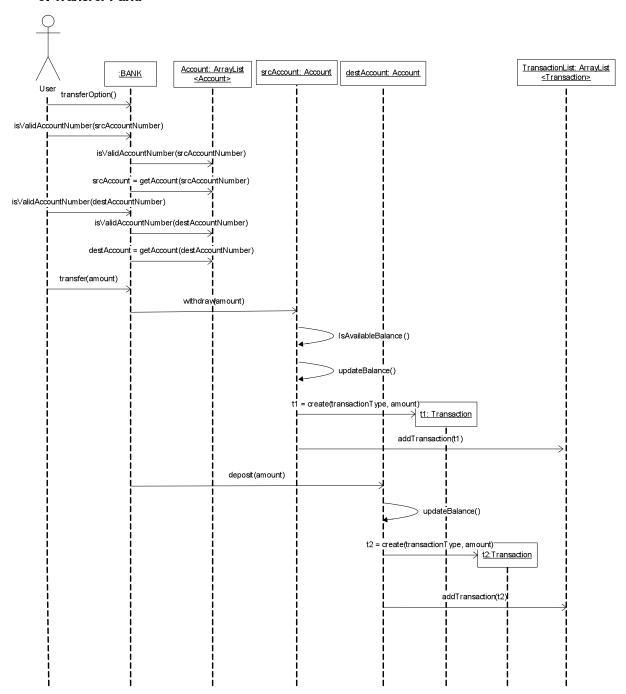
Substantive assistance by Warat Chesdavanijkul, Derek Pawlikowsky and Kittipong Techapanichgul



Contract C05: Transfer Fund

Operation Name	Instances	Associations	Attributes Modified
	Created	Formed	
transferOption()	-	-	-
isValidAccountNumber(srcAccount	-	-	-
Number)			
isValidAccountNumber(destAccount	-	-	-
Number)			
transfer(amount)	- Transaction1	- Associates Transaction1	- Transaction1.Amount = amount
	- Transaction2	with Account	- sourceAcct.Balance =
		- Associates Transaction2	sourceAcct.Balance – amount
		with Account	- Transaction2.Amount = amount
			- destAcctBalance = destAcct.Balance
			+ amount

5. Transfer Fund



Use Case 6: View Account History

Use Case Description with Major Alternative flows

Pre Conditions:

- User is authenticated

Post Conditions:

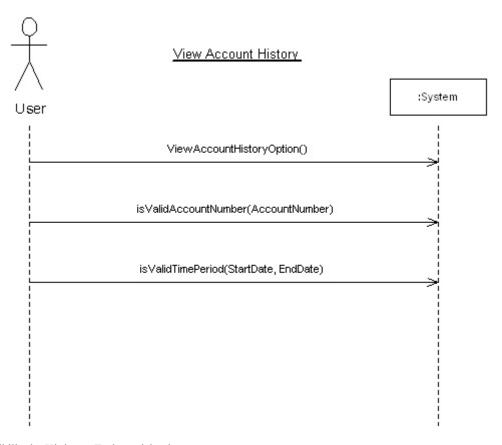
None

Basic Flow

- 1. User selects view account history option. → ViewAccountHistoryOption()
- 2. System requests account number.
- 3. User enters account number. →isValidAccountNumber(AccountNumber)
- 4. System verifies account number.
- 5. System requests start date and end date.
- 6. User enters start date and end date. →isValidTimePeriod(StartDate, EndDate)
- 7. System verifies time period.
- 8. System gets all transactions based on account number within time period.
- 9. System presents all the transactions.
- 10. System present user options

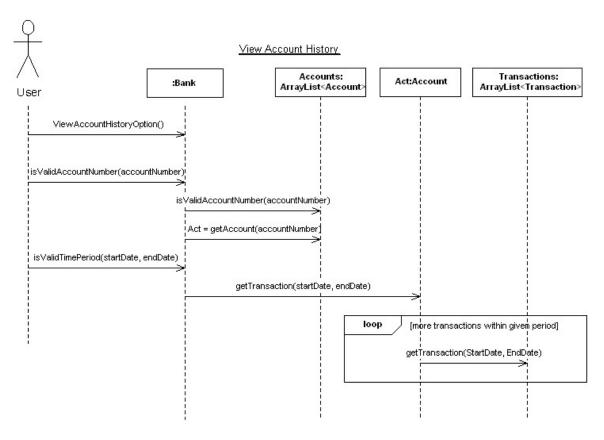
Alternative Flow

- 4a. User enters incorrect account number.
 - 1. System presents error message.
 - 2. Return to step 2.
- 7a. User enters invalid time period
 - 1. System presents error message.
 - 2. Return to step 5.



Contract C06: ViewAccountHistory

Operation Name	Instances Created	Associations Formed	Attributes Modified
ViewAccountHistoryOption()	-	-	-
isValidAccountNumber(AccountNumber)	-	-	-
isValidTimePeriod(StartDate, EndDate)	-	-	-



Use Case 7: Apply For Loan

Use Case Description with Major Alternative flows

Pre Condition

None

Post condition

- Loan application is completed for evaluation.

Basic Flow

- 1. User selects apply for a loan option.
- → ApplyNewLoanOption()
- 2. System creates new loan application.
- 3. System request customer ID
- 4. User enters customer ID.

- → IsValidCustomerID(CustomerID)
- 5. System verifies customer ID.
- 6. System requests loan type ID.
- 7. User enters loan type ID.

- → IsValidLoanDescriptionID(LoanTypeID)
- 8. System verifies loan type ID.
- 9. System requests loan information.
 - Duration
 - Amount
 - Employment
 - Income
 - Interest rate
- 10. User enters loan information. → CreateLoanApplication(Duration, Amount, Employment Income, InterestRate)
- 11. System validates loan information.
- 12. System creates loan application.
- 13. System records logs for loan application.
- 14. System presents options.

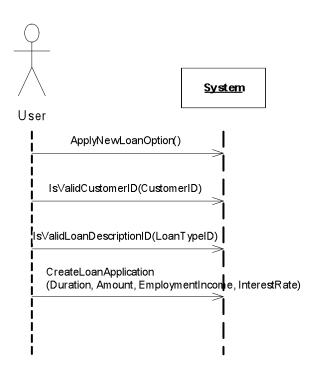
Alternative Flow

5a. Customer is new.

- 1. Go to **Create New Customer** use case.
- 2. Return to step 3.
- 8a. Loan type ID is invalid. (Not active or not exist)
 - 3. System presents invalid loan type ID
 - 4. Return to step 6
- 11a. Loan information is incomplete.
 - 1. System presents incomplete loan application.
 - 2. Return to step 9.

Lead Responsibility by Derek Pawlikowsky

Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Warat Chesdavanijkul



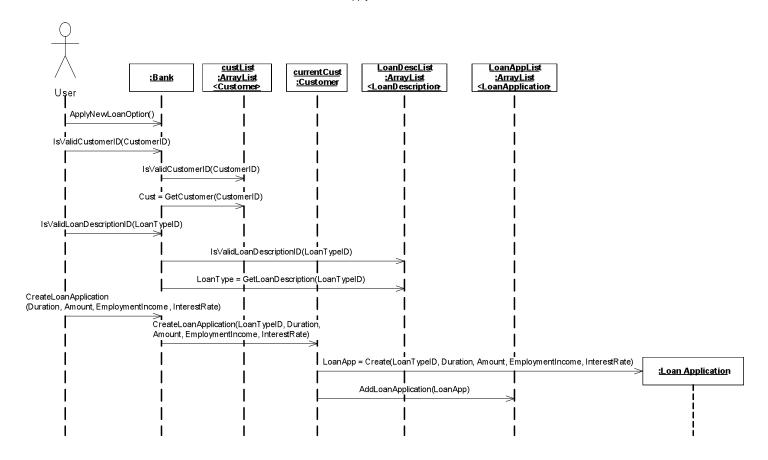
Lead Responsibility by Derek Pawlikowsky Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Warat Chesdavanijkul

Contract C07: ApplyForLoan

Operation Name	Instances Created	Associations Formed	Attributes Modified
ApplyNewLoanOption()			
IsValidCustomerID(customerID)			
IsValidLoanDescriptionID(LoanTypeID)			
CreateLoanApplication(Duration, Amount, employment Income, InterestRate)	- LoanApplication	- LoanApplication with bank - LoanApplication with customer - LoanDescription with LoanApplication	- LoanApplication. Duration = Duration - LoanApplication. Amount = amount - LoanApplication.Empl oymentIncome = EmploymentIncome - LoanApplication.Intere stRate = InterestRate - LoanApplication.Appr oved = false

Lead Responsibility by Derek Pawlikowsky Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Warat Chesdavanijkul

Apply For Loan



Lead Responsibility by Derek Pawlikowsky Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Warat Chesdavanijkul

Use Case 8: Evaluate Loan

Use Case Description with Major Alternative flows

Pre Conditions:

- User is authenticated
- Customer has applied for a loan

Post Conditions:

Loan application status is updated

Basic Flow

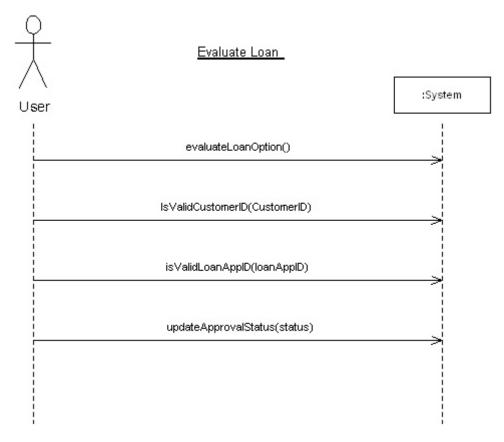
- 1. User selects evaluate loan option. → evaluateLoanOption()
- 2. System requests customer ID.
- 3. User enters customer ID. →isValidCustomer(customerID)
- 4. System verifies customer ID.
- 5. System requests loan application ID.
- 6. User enters loan application ID. → isValidLoanAppID(loanAppID)
- 7. System verifies load application ID.
- 8. System submits customer and loan information to Credit Bureau system.
- 9. System requests credit score from Credit Bureau system.
- 10. System receives credit score from Credit Bureau system.
- 11. System displays customer information, loan information and his credit score.
- 12. System requests loan approval.
- 13. User enters loan application approval status. → updateApprovalStatus(status)
- 14. System updates loan application status
- 15. System presents user option.

Alternative Flow

- 4a. Customer ID is invalid
 - 1. System presents error message.
 - 2. Resume step 2.
- 7a. Loan application ID is invalid
 - 1. System presents error message.
 - 2. Resume step 5.

Lead Responsibility by Derek Pawlikowsky

Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Warat Chesdavanijkul



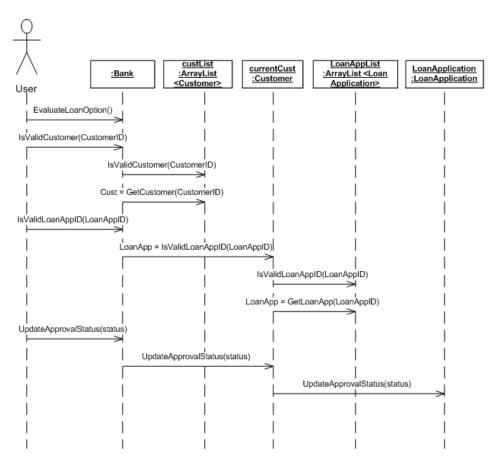
Lead Responsibility by Derek Pawlikowsky Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Warat Chesdavanijkul

Contract C08: Evaluate Loan

Operation Name	Instances Created	Associations Formed	Attributes Modified
evaluateLoanOption()	-	-	-
IsValidCustomerID(CustomerID)	-	-	-
isValidLoanAppID(loanAppID)	-	-	-
updateApprovalStatus(status)	-	-	LoanApplication.Approved =
			status

Lead Responsibility by Derek Pawlikowsky Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Warat Chesdavanijkul

BIS Sequence Diagram
Evaluate Loan Application
UC08-Evaluate Loan Application



Lead Responsibility by Derek Pawlikowsky Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Warat Chesdavanijkul

Use Case 9: Finalize Loan

Use Case Description with Major Alternative flows

Pre Conditions:

- User is authenticated.
- The loan is approved.

Post Conditions:

- Loan is created.

Basic Flow

- 1. User selects finalize loan option.
- 2. System requests customer ID.
- 3. User enters customer ID.
- 4. System verifies Customer ID.
- 5. System requests loan application ID.
- 6. User enters loan application ID.
- 7. System verifies loan application ID.
- 8. System presents loan information.
- 9. System requests approval of loan.
- 10. User approves loan.
- 11. Go to Create New Account use case.
- 12. System generates the loan agreement.
- 13. System updates loan application status.
- 14. System present user options.

Alternative Flow

- 4a. Customer ID is invalid.
 - 1. System presents invalid customer ID.
 - 2. Return to step 2.
- 7a. Loan application ID is invalid.
 - 1. System presents invalid loan application ID.
 - 2. Return to step 4.
- 10a. User cancels approval of loan.
 - 1. Go to step 14.

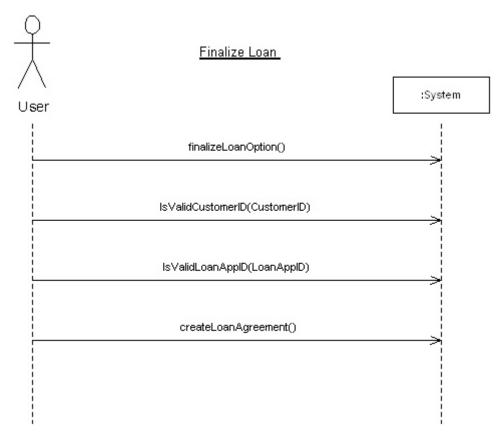
Lead Responsibility by Warat Chesdavanijkul Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Derek Pawlikowsky

→ finalizeLoanOption()

→ createLoanAgreement()

→ IsValidCustomerID(CustomerID)

→ IsValidLoanAppID(LoanAppID)

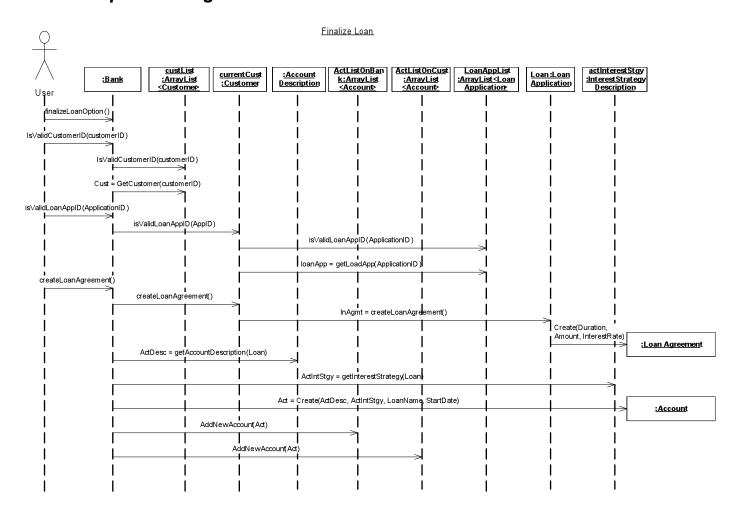


Lead Responsibility by Warat Chesdavanijkul Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Derek Pawlikowsky

Contract C09: Finalize Loan

Operation Name	Instances Created	Associations Formed	Attributes Modified
finalizeLoanOption()	-	-	-
IsValidCustomerID(CustomerID)	-	-	-
IsValidLoanAppID(LoanAppID)	-	-	-
createLoanAgreement()	- LoanAgreement	LoanAgreement with Loan	- -
		Application	

Lead Responsibility by Warat Chesdavanijkul Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Derek Pawlikowsky



Lead Responsibility by Warat Chesdavanijkul Substantive assistance by Kittipong Techapanichgul, Jaruwan Laptrakool and Derek Pawlikowsky

Use Case 10: Pay loan installment

Use Case Description with Major Alternative flows

→ payLoanOption()

→ enterPayment(amount)

→ isValidAccountNumber(AccountNumber)

Pre conditions:

- User is authenticated.

Post conditions:

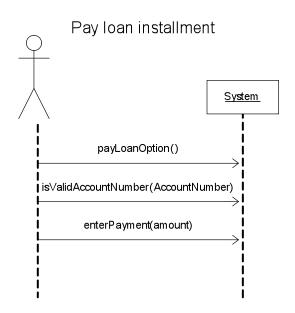
- Loan balance is updated.

Basic Flow

- 1. User selects pay loan.
- 2. System requests loan account number.
- 3. User enters loan account number.
- 4. System verifies loan account.
- 5. User enters payment amount
- 6. System verifies payment amount.
- 7. System updates loan account balance.
- 8. System generates receipt.
- 9. System presents user option.

Alternative Flow

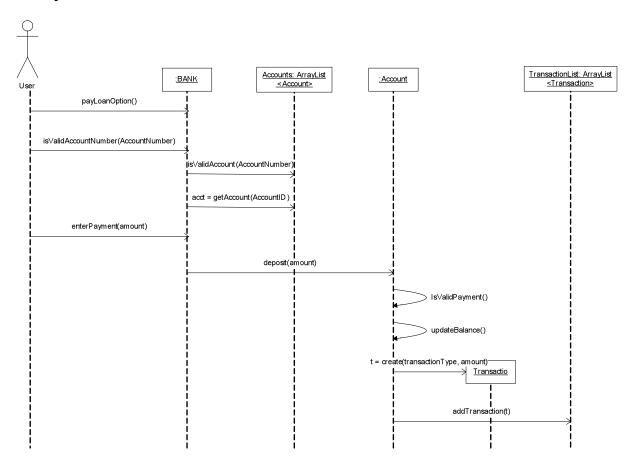
- 4a. Loan account number is invalid.
 - 1. System presents error message.
 - 2. Resume step 2.
- 6a. Payment amount is lower than minimum payment
 - 1. System present error message.
 - 2. Resume step 5.



Contract C10: Pay Loan Installment

Operation Name	Instances Created	Associations Formed	Attributes Modified
payLoanOption()	=	-	-
isValidAccountNumber(AccountNumber)	=	-	-
enterPayment(amount)	- Transaction	Associates Transaction	- Transaction.Amount = amount
		with LoanAccount	- loanAcct.Balance =
			loanAcct.Balance – amount

10. Pay Loan Installment



Use Case 11: Extinguish Loan

Use Case Description with Major Alternative flows

Pre conditions:

- User is authenticated.
- Loan account exists.

Post conditions:

- Loan account is closed.
- Loan agreement is deactivated.

Basic Flow

- 1. User selects extinguish loan option.
- 2. System requests customer ID.
- 3. User enters customer ID.
- 4. System verifies Customer ID.
- 5. System presents loan account information.
- 6. System request extinguished loan account.
- 7. User enters loan account number.
- 8. System verifies loan account balance.
- 9. System deactivates loan account.
- 10. System deactivates loan agreement.
- 11. System presents user option.

Alternative Flow

4a. Customer ID is invalid.

- 3. System presents invalid customer ID.
- 2. Return to step 2.

8b. balance is negative

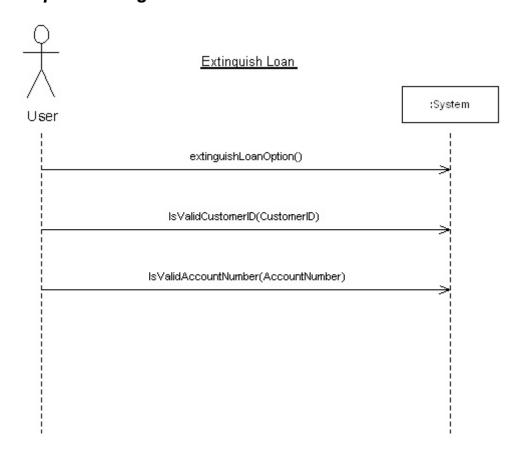
- 3. Go to Pay Loan Installment use case.
- 4. Return to step 8.

Lead Responsibility by Jaruwan Laptrakool Substantive assistance by Warat Chesdavanijkul, Derek Pawlikowsky and Kittipong Techapanichgul

→ extinguishLoanOption()

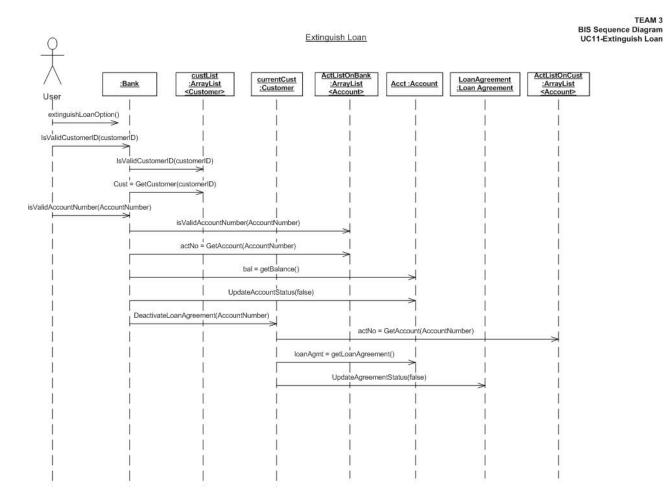
→ IsValidCustomerID(CustomerID)

→ IsValidAccountNumber(AccountNumber)



Contract C11: Extinguish loan

Operation Name	Instances Created	Associations Formed	Attributes Modified
extinguishLoanOption()	-	-	-
IsValidCustomerID(CustomerID)	-	-	-
IsValidAccountNumber(AccountNumber)	-	-	-



Lead Responsibility by Warat Chesdavanijkul Substantive assistance by Kittipong Techapanichgul,, Jaruwan Laptrakool and Derek Pawlikowsky

Use Case 12: Manage customer (Create, modify, deactivate a customer) – Customer, Teller and Service Rep.

Create New Customer

Use Case Description with Major Alternative flows

Preconditions:

Service Rep. is authenticated.

Post conditions:

Customer is created.

Basic Flow

- 1. User selects create new customer option. → NewCustomerOption()
- 2. System requests customer ID. (SSN or Passport ID)
- 3. User enters customer ID. \rightarrow IsNewCustomerID(CustomerID)
- 4. System verifies customer ID.
- System requests customer information.
 User enters customer information. → CreateNewCustomer(Name, Address, Email)
- 6. System verifies customer information.
- 7. System creates new customer
- 8. System presents user options.

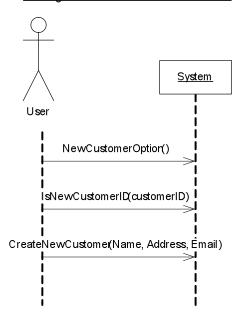
Alternative flow

- a. The use case is requested from **Open Account** use case
 - 1. System starts step 2. to 7.
 - 2. Resume open account process.
- b. The use case is requested from **Apply for Loan** use case
 - 2. System starts step 2. to 7.
 - 2. Resume open account process.
- 4a. System detects duplicate customer ID
 - 1. System presents customer ID already exist on the system.
 - 2. Return to step 9.
- 7a. System detects missing information.
 - 1. System presents error message.
 - 2. Return to step 5.
- 7b. System detects duplicate customer
 - 3. System presents customer already exist on the system.
 - 4. Return to step 5.

Lead Responsibility by Warat Chesdavanijkul

Substantive assistance by Jaruwan Laptrakool, Derek Pawlikowsky and Kittipong Techapanichgul

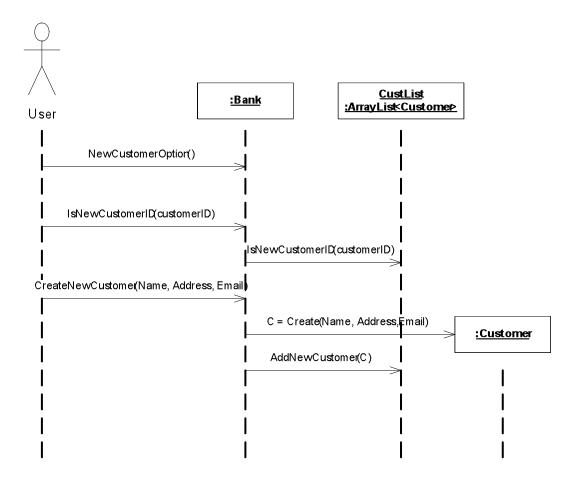
Manage Customer: New Customer



Contract C121: CreateNewCustomer

Operation Name	Instances	Associations	Attributes Modified
	Created	Formed	
NewCustomerOption()			
IsNewCustomerID(CustomerID)			
CreateNewCustomer(Name,	- Customer	- Customer with	- Customer.active = True
Address, Email)		Bank	- Customer.Name = Name
			- Customer.Address =
			Address
			- Customer.Email = Email

Manage Customer: New Customer



Modify Customer Information

Use Case Description with Major Alternative flows

Pre Conditions:

- Service Rep is authenticated.

Post Conditions:

Customer information is modified.

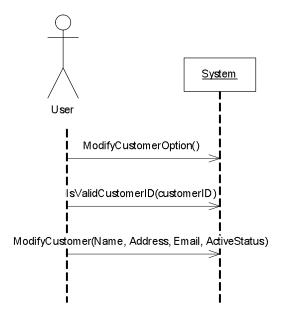
Basic Flow

- 1. User selects modify customer option. → ModifyCustomerOption()
- 2. System requests customer ID. (SSN or passport ID)
- 3. User enters customer ID. → IsValidCustomerID(CustomerID)
- 4. System verifies customer ID.
- 5. System presents customer information.
- 6. System requests changes in customer information and status of the customer.
- 7. User enters customer information and customer status. → ModifyCustomer(Name, Address, Email, ActiveStatus)
- 8. System verifies customer information.
- 9. System updates customer information.
- 10. System updates customer status.
- 11. System presents user options.

Alternative flow

- 4a. Invalid customer ID.
 - 1. System presents error message.
 - 2. Return to step 2.
- 7a. System detects missing information.
 - 1. System presents error message.
 - 2. Return to step 5.

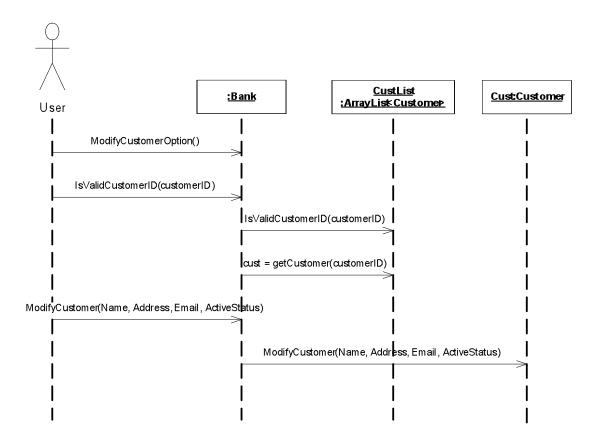
Manage Customer: Modify Customer



Contract C122: ModifyCustomerInformation

Operation Name	Instances Created	Associations Formed	Attributes Modified
ModifyCustomerOption() IsValidCustomerID(CustomerI D)	Cremed	1011100	1110411104
ModifyCustomer(Name, Address, Email, ActiveStatus)			- Customer.Name = Name - Customer.Address = Address - Customer.Email = Email - Customer.Active = ActiveStatus

Manage Customer: Modify Customer



Lead Responsibility by Warat Chesdavanijkul Substantive assistance by Jaruwan Laptrakool, Derek Pawlikowsky and Kittipong Techapanichgul

Deactivate customer

This is already implemented on modify customer use case.

Use Case 13: Manage account information Manage account information (Create, modify deactivate account info) – Customer, Teller, Service Rep.

Create New Account

Use Case Description with Major Alternative flows

Preconditions:

Service Rep. is authenticated.

Post conditions:

Account is created.

Basic Flow

- 1. User selects create new account option. → NewAccountOption()
- 2. System requests customer ID.
- 3. User enters customer ID. → IsValidCustomerID(CustomerID)
- 4. System verifies customer ID.
- 5. System requests account product.
- 6. User enters account product ID. → IsValidAccountProductID(AccountProductID)
- 7. System verifies account product ID.
- 8. System requests interest strategy ID.
- 9. User enters interest strategy ID. → IsValidInterestStrategyID(InterestStrategyID)
- 10. System verifies interest strategy ID.
- 11. System requests account information.

User enters account information. → CreateAccount(Name, StartDate)

- 12. System verifies account information.
- 13. System creates new account.
- 14. System presents account number.
- 15. System presents user options.

Alternative Flow

- a. The use case is called from Open Account use case (CustomerID is supplied)
 - 1. System starts step 5. to 15.
 - 2. Resume open account process.
- 4a. Customer ID invalid (not exist or not in active status).

System presents invalid customer ID.

Return to step 2.

- 7a. Account Product ID invalid (not exist or not in active status).
 - 1. System presents invalid Product.
 - 2. Return to step 5.
- 10a. InterestStrategy ID is invalid (not exist or not in active status).
 - 1. System presents invalid interest strategy ID.
 - 2. Return to step 8.
- 13a. System detects missing information.

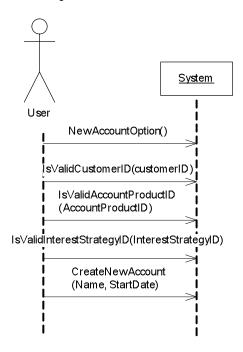
System presents error message.

Return to step 11.

Lead Responsibility by Warat Chesdavanijkul

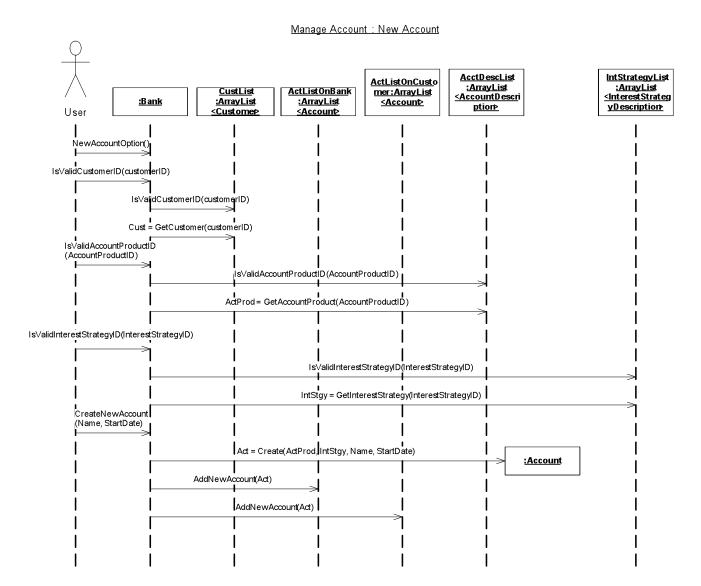
Substantive assistance by Jaruwan Laptrakool, Derek Pawlikowsky and Kittipong Techapanichgul

Manage Account: New Account



Contract C131: CreateNewAccount

Operation Name	Instances Created	Associations Formed	Attributes Modified
NewAccountOption()			
IsValidCustomerID(CustomerID)			
IsValidAccountProductID(AccountProductID)			
IsValidInterestStrategyID(InterestStr ategyID)			
CreateNewAccount(Name, StartDate)	- Account	- Account with Bank - Account with AccountDescription - Account with Customer	- AccountDescription.Type = Type



Modify Account Information

Use Case Description with Major Alternative flows

Pre conditions:

- Service Rep is authenticated.

Post conditions:

- Account information is modified.

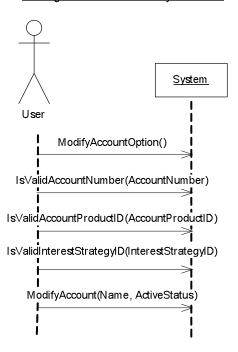
Basic Flow

- 1. User selects modify account option. → ModifyAccountOption()
- 2. System requests account number.
- 3. User enters account number. → IsValidAccountNumber(AccountNumber)
- 4. System verifies account number.
- 5. System requests change in account product.
- 6. User enters account product ID. → IsValidAccountProductID(AccountProductID)
- 7. System verifies account product ID.
- 8. System requests interest strategy ID.
- 9. User enters interest strategy ID. → IsValidInterestStrategyID(InterestStrategyID)
- 10. System verifies interest strategy ID.
- 11. System requests changes in account.
- 12. User enters changes in account information. → ModifyAccount(Name, ActiveStatus)
- 13. System verifies changes in account information.
- 14. System updates account information.
- 15. System updates account active status.
- 16. System presents user options.

Alternative Flow

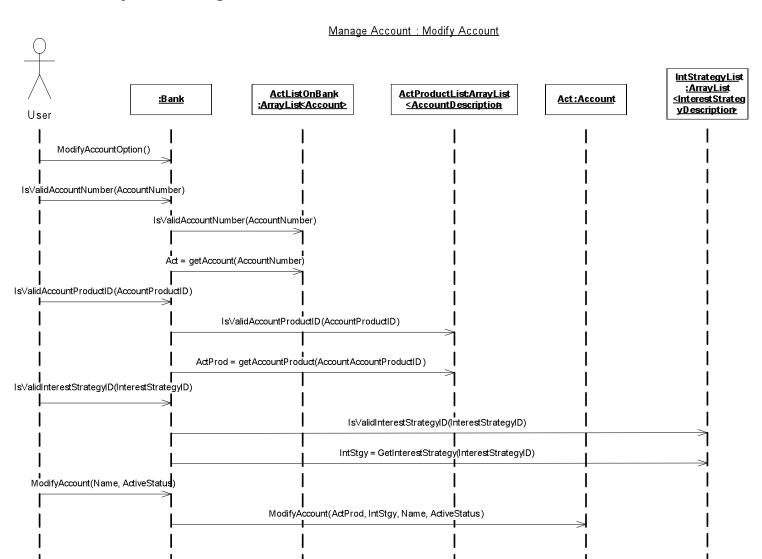
- a. The use case is called from <u>Close Account</u> Use Case (AccountNumber is supplied, purpose is to deactivate account)
 - 1. System starts step 12. to 15.
 - 2. Resume close account process.
- 4a. Account number is invalid (not exist or not in active status).
 - 1. System presents invalid account number
 - 2. Return to step 2.
- 7a. Account Product ID is invalid (not exist or not in active status).
 - 1. System presents invalid account product ID.
 - 2. Return to step 5.
- 10a. InterestStrategy ID is invalid (not exist or not in active status).
 - 1. System presents invalid interest strategy ID.
 - 2. Return to step 8.
- 13a. System detects missing information.
 - 1. System presents error message.
 - 2. Return to step 14.

Manage Account: Modify Account



Contract C132: ModifyAccountInformation

Operation Name	Instances Created	Associations Formed	Attributes Modified
ModifyAccountOption()			
IsValidAccountNumber(AccountNumber)			
IsValidAccountProductID(AccountProductID)			
IsValidInterestStrategyID(Inter estStrategyID)			
ModifyAccount(Name, ActiveStatus)			- Account.AccountProductID = AccontProductID - Account.Name = Name - Account.Active = ActiveStatus



Lead Responsibility by Warat Chesdavanijkul Substantive assistance by Jaruwan Laptrakool, Derek Pawlikowsky and Kittipong Techapanichgul

Deactivate account

This is already implemented on modify account information use case.

Use Case 14: View Account Portfolio

Use Case Description with Major Alternative flows

Pre Conditions:

- User is authenticated

Post Conditions:

None

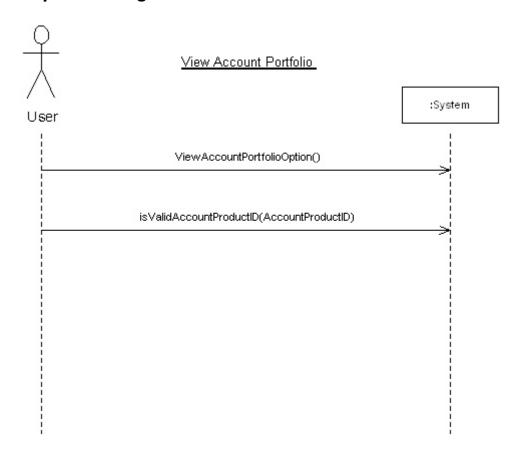
Basic Flow

- 1. User selects view account portfolio option. → ViewAccountPortfolioOption()
- 2. System requests account product ID.
- 3. User enters account product ID.
- →isValidAccountProductID(accountProductID)
- 4. System verifies account product ID.
- 5. System gets a list of active customers.
- 6. For each customer, system gets all his active accounts based on account type.
- 7. System gets each account's balance.
- 8. System calculates aggregate results.
- 9. System presents aggregate results.
- 10. System present user options.

Alternative Flow

- 3a. User enters incorrect account type.
 - 1. System presents error message.
 - 2. Return to step 2.
- 5a. There is no any active customer.
 - 1. System presents error message.
 - 2. Return to step 2.
- 6a. Customer has no active account.
 - 1. System presents error message.
 - 2. Return to step 2.

Lead Responsibility by Kittipong Techapanichgul Substantive assistance by Jaruwan Laptrakool, Derek Pawlikowsky and Warat Chesdavanijkul

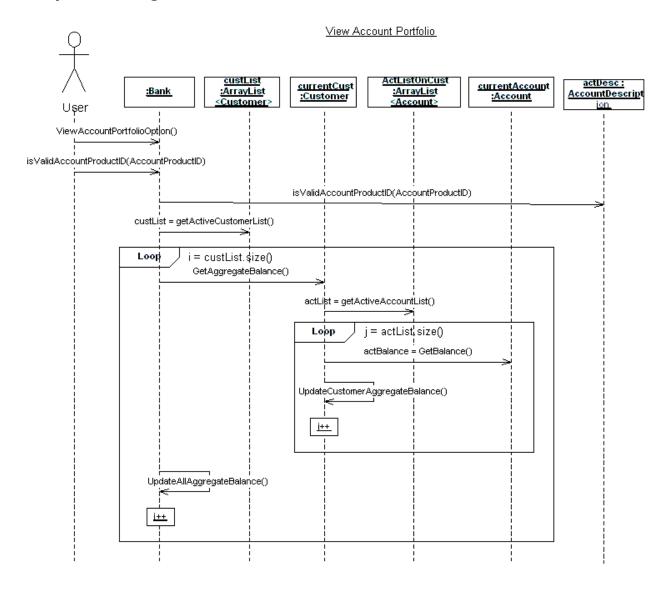


Lead Responsibility by Kittipong Techapanichgul Substantive assistance by Jaruwan Laptrakool, Derek Pawlikowsky and Warat Chesdavanijkul

Contract C14: ViewAccountPortfolio

Operation Name	Instances Created	Associations Formed	Attributes Modified
ViewAccountPortfolioOption()	-	-	-
isValidAccountProductID(AccountProductID)	-	-	-

Lead Responsibility by Kittipong Techapanichgul Substantive assistance by Jaruwan Laptrakool, Derek Pawlikowsky and Warat Chesdavanijkul



Use Case 15: Process Account Statement

Use Case Description with Major Alternative flows

Pre Conditions:

- Time reach the expiration of a monthly time period.

Post Conditions:

Balance, interest and fee of each account is calculated and updated.

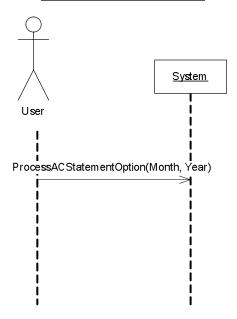
Basic Flow

- 1. System requests start of monthly maintenance.
- 2. User selects monthly maintenance option. → ProcessACStatementOption(Month, Year)
- 3. For every account, system calculates fee.
- 4. For every account, system calculates interest.
- 5. For every account, system generates transaction for monthly maintenance.
- 6. For every account, system updates balance.

Alternative Flow

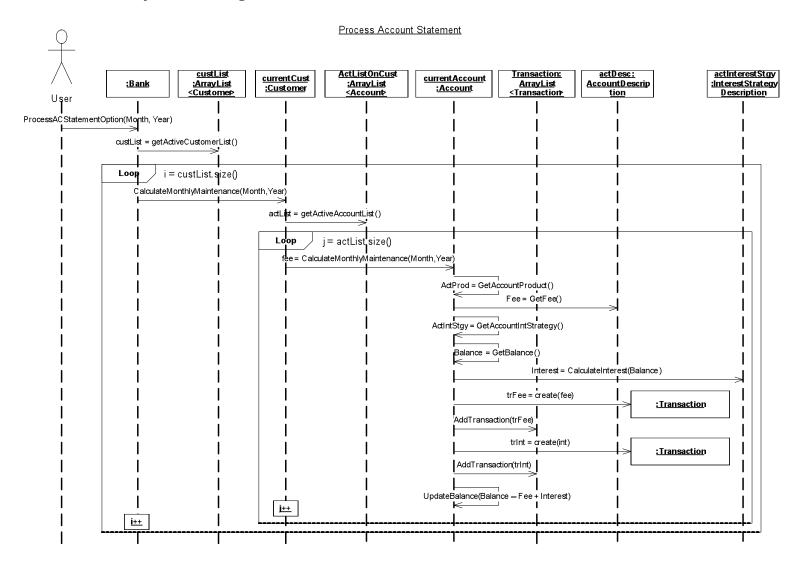
None

Process Account Statement



Contract C15: Process Account Statement

Operation Name	Instances Created	Associations Formed	Attributes Modified
ProcessACStatementOption(Month, Year)	- Transaction for every account.	- Each transaction with each Account	- Account.balance = CalculateNewBalance



Use Case 16: Manage Account Product (Manage new or existing bank products, e.g., Senior Citizens Checking Account. Sample characteristics of a product include a name, monthly fee, per check charge, periodic interest rate, etc)

Create New Account Product

Use Case Description with Major Alternative flows

Pre Conditions:

Service Rep. is authenticated.

Post Conditions:

Account product is created.

Basic Flow

- 1. User selects create new account product option. → NewAccountProductOption()
- 2. System requests account type.
- 3. User enters the new account product ID. \rightarrow IsNewAccountProductID(AccountTypeID)
- 4. System verifies product ID.
- 5. System requests interest strategy ID.
- 6. User enters interest strategy ID. → IsNewInterestStrategyID(InterestStrategyID)
- 7. System verifies interest strategy ID.
- 8. System requests account product information.
 User enters account product information. → CreateNewAccountProduct(Name, MonthlyFee, PerCheckCharge, InterestRate)
- 9. System verifies account product information.
- 10. System creates new account product.
- 11. System presents user options.

Alternative Flow

4a. System detects existing account product ID.

System presents the account product already exist on the system.

Return to step 2.

7a. InterestStrategy ID is invalid (not exist or not in active status).

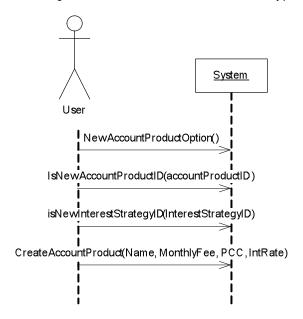
System presents invalid interest strategy ID.

Return to step 5.

10a. System detects missing information.

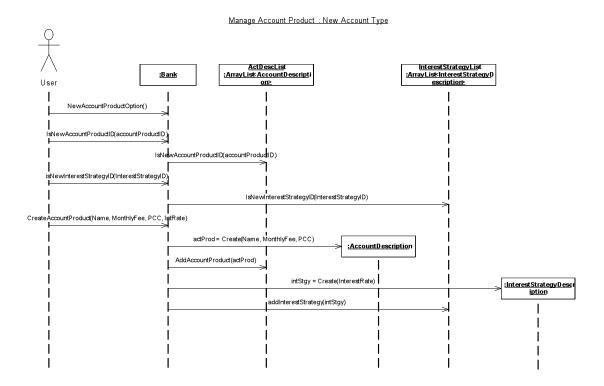
- 1. System presents error message.
- 2. Return to step 8.

Manage Account Product: New Account Type



Contract C161: Create New Account Product

Operation Name	Instances Created	Associations Formed	Attributes Modified
NewAccountProductID(AccountTypeName) IsNewInterestStrategyID(InterestStrategyID) CreateAccountProduct(Name, MonthlyFee, PerCheckCharge, InterestRate)	- AccountDescription - InterestStrategyDescr iption	- AccountDescription with Bank - InterestStrategy with Bank	- AccountDescription.Name = Name - AccountDescription.MonthlyF ee = MonthlyFee - AccountDescription.PerCheck Charge = PerCheckCharge - AccountDescription.active=tru e - InterestDescription.InterestRat e = InterestRate



Modify Account Product

Use Case Description with Major Alternative flows

Pre Conditions:

- Service Rep is authenticated.

Post Conditions:

- Account product is modified.

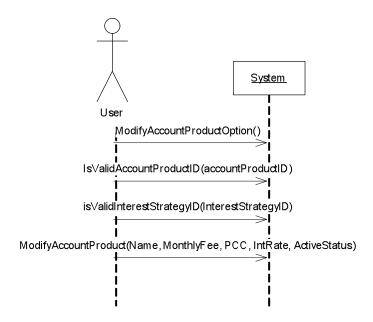
Basic Flow

- 1. User selects modify account product option. → ModifyAccountProductOption()
- 2. System requests account product ID.
- 3. User enters account product ID. → IsValidAccountProductID(AccountProductID)
- 4. System verifies account product ID.
- 5. System requests interest strategy ID.
- 6. User enters interest strategy ID. → IsValidInterestStrategyID(InterestStrategyID)
- 7. System verifies interest strategy ID.
- 8. System requests changes in account product information and the status of the account.
- 9. User enters account product information and the account status. → ModifyAccountProduct(MonthlyFee, PerCheckCharge, InterestRate, ActiveStatus)
- 10. System verifies account product information.
- 11. System updates account product information.
- 12. System updates account product status.
- 13. System presents user options.

Alternative Flow

- 4a. Invalid account product ID.
 - 3. System presents invalid account product ID.
 - 4. Return to step 2.
- 7a. InterestStrategy ID is invalid (not exist or not in active status).
- 15. System presents invalid interest strategy ID.
- 16. Return to step 5.
 - 10a. System detects missing information.
 - 3. System presents error message.
 - 4. Return to step 8.

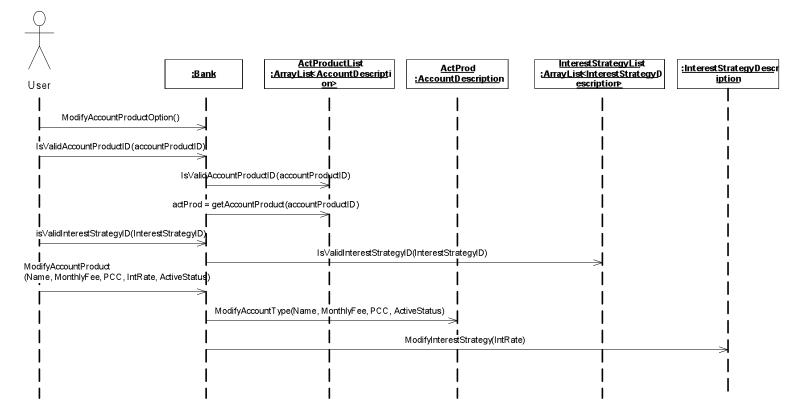
Manage Account Product: Modify Account Type



Contract C162: Modify Account Product

Operation Name	Instances	Associations	Attributes
	Created	Formed	Modified
ModifyAccountProduct()			
IsValidAccountProductID(AccountPro			
ductID)			
IsValidInterestStrategyID(InterestStrat			
egyID)			
ModifyAccountProduct(Name,			- Account.MonthlyFee
MonthlyFee, PerCheckCharge,			= MonthlyFee
InterestRate, ActiveStatus)			-
			Account.PerCheckCha
			rge = PerCheckCharge
			- Account.InterestRate
			= InterestRate
			- Account.Active =
			ActiveStatus

Manage Account Product: Modify Account Type



Lead Responsibility by Warat Chesdavanijkul Substantive assistance by Jaruwan Laptrakool, Derek Pawlikowsky and Kittipong Techapanichgul

Deactivate Account Product

This is already implemented on modify account product use case.